

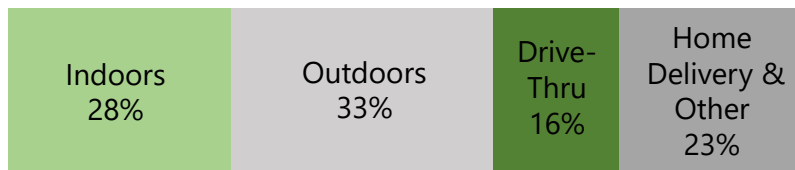
Agency Pulse Survey

June 2021

Connecticut Food Bank | Foodshare is partnering with Feeding America to conduct quarterly surveys of our partner programs to understand their needs. The first survey was conducted in November 2020 with Foodshare agencies. Data was collected in February and May 2021 that included Connecticut Food Bank agencies. Highlights below are for agencies from both organizations combined during May 2021.

124 of our 540 partner programs (excluding Mobiles) participated; a 23% response rate, compared to 62% response rate in February.

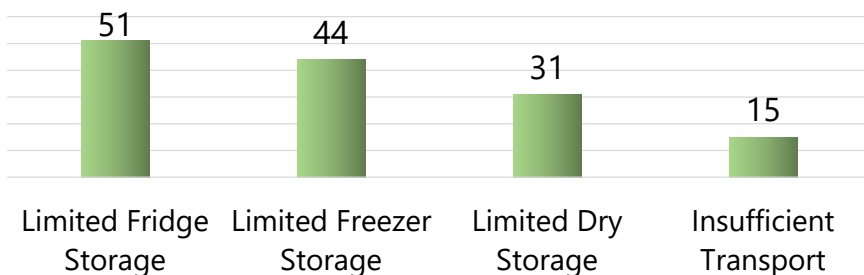
Distribution Methods



Plans to Continue Drive-Thru Among 29 Agencies

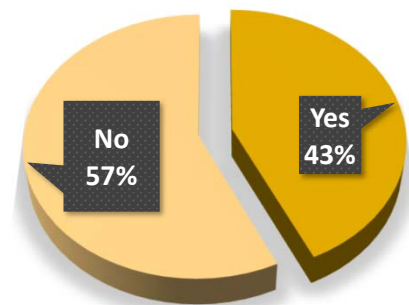


Barriers to Receiving Additional Food Among 124 Agencies



18% or 41 agencies said they have **no barriers** to receiving additional food.

Is your program in need of additional food?



Most (57%) agencies did not need additional food, while 43% were seeking more food in May.

Highest Need

Meat & Poultry, Fresh Produce, Dairy, Shelf-Stable Products

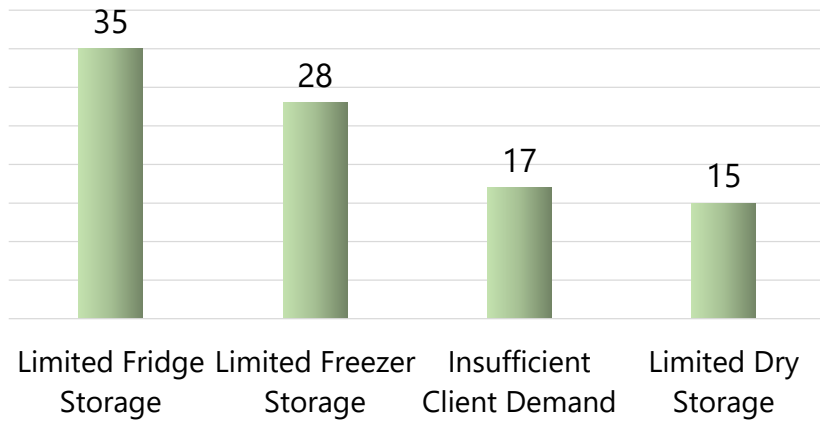


Lower Need

Bread & Grains, Beverages, Nonfood Items



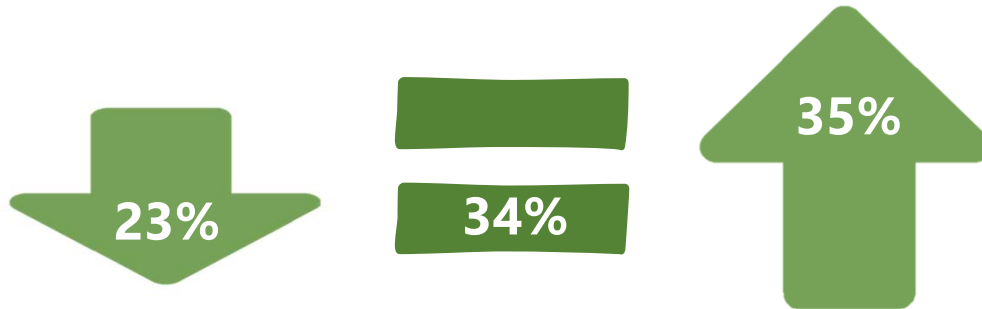
Barriers to Distributing Additional Food Among 124 Agencies Responding



Other barriers include: insufficient transportation (11), not enough distribution days/ hours (4), COVID-19 concerns (4), and insufficient equipment or space (3).

25% or 48 agencies said they have **no barriers** to distributing more food.

Has the number of clients that you are currently serving decreased, stayed the same or increased compared to this time last year?



44% of agencies are serving more **new clients** than this time last year.

Quotes from Partner Programs:

"Our volunteers were heroic during the Pandemic."

"Clients have asked that we continue to offer a drive-thru option."

"Request notification when new food items are added to food bank's inventory."

"We need more sources of Kosher foods/meats."

"Communication with food bank has been inconsistent."

"Clients continue to self-select their food, based on culture, religious or medical restrictions."

"All is good." "Grateful for your help." "Thank you."

The majority of the 124 partner programs that participated in the survey indicated they were satisfied with Connecticut Food Bank | Foodshare.

62%

Extreme Satisfaction

36%

Some Satisfaction

2%

Dissatisfied

For more information, contact **Miranda Muro**, mmuro@Foodshare.org

Prepared by the Institute for Hunger Research and Solutions at Connecticut Food Bank | Foodshare