Beginning on December 1, 2023, a new electric bill discount will be available to you if you have a financial hardship status on your electric account. Based on your household income or receipt of a public assistance benefit, you may be eligible for a 10% or 50% discount off your electric bill per month. For example, if you have a $100 monthly bill, it would be $10 less if you receive a 10% discount or $50 less if you receive the 50% discount.

Your discount will depend on your annual household income for all adults over 18 or receipt of a public assistance benefit for at least one household member. We encourage you to see if you qualify for the 50% discount.

**HERE’S WHAT YOU NEED TO DO**

You must apply for or verify the financial hardship status on your electric account before the new hardship year begins on November 1. This will prevent service shut-off and ensure that you get a discount. This verification is required annually.

**To qualify for the 10% Discount Rate, you must**

- Verify your financial hardship status, and
- Verify that your annual household income for all adults over 18 is at or below 60% of the State Median Income or at least one person in your household must show receipt of a public assistance benefit (see public assistance benefit qualifiers for 10% discount).

### 2023 – 2024 FEDERAL INCOME GUIDELINES

<table>
<thead>
<tr>
<th>FAMILY SIZE</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>INCOME LEVEL UP TO</td>
<td>$41,553</td>
<td>$54,338</td>
<td>$67,124</td>
<td>$79,910</td>
<td>$92,695</td>
<td>$105,481</td>
<td>$107,878</td>
<td>$110,275</td>
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**Public Assistance Benefit Qualifiers for 10% Discount:**

- Medicaid or HUSKY Access Health, HUSKY B
- State HUSKY B
- Connecticut Energy Assistance Program (CEAP)
- Section 8 Housing, Rental Assistance Program
- Medicare Savings Program (MSP)
- Additional Low-Income Medicare Beneficiary (ALMB)
- Special Low-Income Medicare Beneficiary (SLMB)

**To qualify for the 50% Discount Rate, you must**

- Verify your financial hardship status, and
- Verify that your annual household income for all adults over 18 is at or below 160% of the Federal Poverty Guidelines or at least one person in your household must show receipt of a public assistance benefit (see public assistance benefit qualifiers for 50% discount).
**2023-2024 FEDERAL POVERTY GUIDELINES (FPG)**

*How much can you make to be at or below 160% of the FPG?*

<table>
<thead>
<tr>
<th>FAMILY SIZE</th>
<th>1</th>
<th>2</th>
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<th>5</th>
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</tr>
</thead>
<tbody>
<tr>
<td>INCOME LEVEL UP TO</td>
<td>$23,328</td>
<td>$31,552</td>
<td>$39,776</td>
<td>$48,000</td>
<td>$56,224</td>
<td>$64,448</td>
<td>$72,672</td>
<td>$80,896</td>
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</table>

**Public Assistance Benefit Qualifiers for 50% Discount:**

- Supplemental Security Income (SSI)/Social Security Disability Income (SSDI)
- Temporary Assistance for Needy Families (TANF)/Temporary Family Assistance (TFA)
- State Administered General Assistance (SAGA)
- Department of Social Services State Cash Assistance, State Supplement
- Women, Infants and Children (WIC)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid or Access Health; HUSKY A, C, D or State HUSKY A
- Refugee Cash Assistance and Refugee Medical Assistance
- Connecticut free or reduced lunch program
- Head Start
- Medicare Savings Programs (MSP)
- Qualified Medicare Beneficiary Program (QMB)

**HOW TO VERIFY YOUR FINANCIAL HARDSHIP STATUS:**

**Provide Proof of Income If You Don’t Receive a Public Assistance Benefit:**

The following income verification documents for household members over 18 are accepted:

- Unemployment benefit letter or most recent bank statement
- Employment (last four weekly pay stubs, last two bi-weekly pay stubs, last monthly paystub)
- Self-employment (most recent year 1099 Tax Form)
- Social Security benefit letter
- Child support, pension, retirement, or other benefit letter or most recent bank statement showing direct deposit

**Submit Your Proof of Benefits or Income:**

You must confirm receipt of a public assistance benefit for at least one person in your household or proof of income for all adults over 18 years. You may submit your documents securely in several ways:

- Log on to your account on Eversource.com and select Upload Documents from the menu on the bottom of the page to securely submit your documents.
- Submit your documents via fax at 866-438-6476.
- Call us at 800-286-2828.
- Contact your local Community Action Agency. Visit 211ct.org or call 211.

**We’re Here to Help**

Visit Eversource.com/billhelp for more information on the electric discount and to see if you qualify.